|  |  |  |
| --- | --- | --- |
| User Role | Description | Typical Actions / Features |
| 1. Pet Owner (Client) | Regular users who want to take their pets to the clinic. | Register/login, book appointments, manage pet profiles, view services, view visit history. |
| 2. Veterinarian (Vet) | Clinic staff who examine pets and handle appointments. | View today's appointments, update status, add visit notes, manage pet records. |
| 3. Admin / Clinic Manager | The person managing the overall system and site backend. | Add/edit services, manage appointments, manage users, access analytics/dashboards. |
| 4. Guest Visitor | Not logged in. Can view only public content. | Browse homepage, view services, about us, contact form, register/login. |